












Towing and Recovery Incentive Program (TRIP)

TRIP After Incident Review
 HERO HQ
 Quarter 3, Year 2010
 (July – September)

TRIP Companies (September 2, 2010 – March 31, 2012)	
TRIP Company	Contact
Barrow Wrecker	Paris Blaylock (barrowwrecker@comcast.net)
Marietta Wrecker	Chris Welchel (chris@mariettawrecker.com)
Martin's Wrecker	Wayne Martin (martinswreckerandgarageservices@hotmail.com)
New Image Towing	Lawton Howard (lhoward@nitow.com)
Parker Wrecker Company	Janet Parker (pwrecker1@yahoo.com)
S&W Services of Atlanta	Rod Sieg (snwtow@aol.com)
Sosebee's Wrecker	Albert Sosebee (sosebeeswrecker@att.net)
Statewide	Joel Garner (jgar33@charter.net)
Southside Wrecker Service	Jeff Poquette (jeff@southsidewrecker.biz)
Willard Wrecker Service	Jimmy Willard (willardwreckers@bellsouth.net)

WRECKER SERVICE COVERAGE MAP






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|---|---------------------------------|---|---------------------------------|
|  | BARROW (770) 435-8945 |  | SOSEBEE'S (404) 361-6349 |
|  | MARIETTA (770) 953-1176 |  | SOUTHSIDE (770) 964-8220 |
|  | MARTIN'S (770) 382-9295 |  | STATEWIDE (404) 279-8424 |
|  | NEW IMAGE (770) 252-4392 |  | WILLARD (770) 614-8131 |
|  | S&W (770) 493-9083 | | |

July 2010

INCIDENT DEBRIEFS:

1. **Incident #119 (1706260):** 06/02/2010 I-75 Southbound South of Mile Post 280, Martin's Wrecker

TRIP Activation Time	Incentive Payout	Roadway Clearance Time	Incident Clearance Time
13:43	\$2500	18	18

-  A TT blew a tire and was disabled; one lane was affected.
-  Acworth PD was on scene.
-  GSP Sergeant Davenport activated TRIP.

2. **Incident #120 (1707486):** 06/08/2010 I-285 Southbound South of Paces Ferry Rd., Barrow

TRIP Activation Time	Incentive Payout	Roadway Clearance Time	Incident Clearance Time
18:33	\$2500	29	84

3. **Incident #121 (1710141):** 06/21/2010 I-285 Southbound South of S. Atlanta Rd., Barrow

TRIP Activation Time	Incentive Payout	Roadway Clearance Time	Incident Clearance Time
16:22	\$2500	56	265




4. **Incident #122 (1711300):** 06/28/2010 I-285 Westbound at Riverside Dr., Marietta Wrecker Service

TRIP Activation Time	Incentive Payout	Roadway Clearance Time	Incident Clearance Time
21:34	\$2500	83	110

-  The HERO Supervisor was Earl Brown.

5. **Incident #123 (1711711):** 6/28/2010 Barrow @ I-285 Westbound at Riverside Dr., Barrow Wrecker

TRIP Activation Time	Incentive Payout	Roadway Clearance Time	Incident Clearance Time
11:48	\$2500	25	56

-  One TT and one van were involved in an accident.
-  One person was injured.
-  Fifteen gallons of diesel spilled; five lanes were blocked.

August 2010

Welcome and Introductions – Gary Millsaps

Gary welcomed everyone to the meeting, and the group made self-introductions.

General Announcements

- Gary apologized that last month’s invoices have not yet been paid; he assured the group that they will be paid soon.
- If anyone has not yet picked up their 2010 TRIP badges, they should see Christine. All operators and supervisors MUST have ID badges on-scene.

TRIP Incident Debriefs

1. Incident #124 (1712464): 07/01/2010 I-285 Eastbound East of Chamblee Dunwoody Rd., S&W

TRIP Activation Time	Incentive Payout	Roadway Clearance Time	Incident Clearance Time
3:15	\$3500	63	63

- 🚒 A concrete pumper ran into a tractor trailer. The TT overturned and blocked three lanes.
- 🚒 DeKalb County activated TRIP, but the DeKalb fire chief was reluctant to let S&W proceed because the concrete pumper was resting on the TT’s diesel tank.
- 🚒 A Bobcat and front end loader were required.

2. Incident #125 (1712885): 07/02/2010 I-285 Southbound at Paces Ferry, Barrow Wrecker

TRIP Activation Time	Incentive Payout	Roadway Clearance Time	Incident Clearance Time
17:34	\$2500	27	49

- 🚒 GSP activated TRIP.
- 🚒 A lumber truck was involved; two center lanes were blocked.

3. Incident #126 (1714814): 07/12/2010 I-285 Northbound north of I-20, Barrow Wrecker

TRIP Activation Time	Incentive Payout	Roadway Clearance Time	Incident Clearance Time
17:25	\$3500	69	308

- 🚒 A TT came off I-20 ramp, jack-knifed, and hit the guardrail. The guardrail cut the TT’s oil pan and diesel tank. Heavy downpour was intermittent.
- 🚒 TT took up three of five lanes. Motorists went around the TT and pushed oil and diesel across all lanes.
- 🚒 Barrow pulled the TT to the shoulder; the biggest problem was getting the road safe to drive on.
- 🚒 A sand truck was required to clear up the roadway spillage.

4. Incident #127 (1715669): 07/15/2010 I-20 Westbound Ramp to I-75/85 Southbound, S&W

TRIP Activation Time	Incentive Payout	Roadway Clearance Time	Incident Clearance Time
20:14	\$2500	89	89

- 🚚 TT overturned on I-20 WB. Cargo was boxes of pumpkin bread mix.
- 🚚 There was nowhere to drag TT, so S&W up-righted it, got it to the end of the ramp, and moved it to the left shoulder.

5. Incident #128 (1716090): 07/17/2010 I-85 Southbound at Pleasantdale Rd., Statewide

TRIP Activation Time	Incentive Payout	Roadway Clearance Time	Incident Clearance Time
17:27	\$0	97	99

- 🚚 Accident involved multiple cars, a TT, and one entrapment.
- 🚚 Semi truck drove onto vehicle in front of it, which caused a massive oil spill.
- 🚚 HERO and fire called a sand truck to help clean up the oil spill.
- 🚚 Traffic was backed up so far that Statewide had a hard time getting to the incident scene.
- 🚚 IMPORTANT NOTE: If a wrecker is in route to an incident, the driver should not assume he has the right of way, even in an emergency lane.
- 🚚 IMPORTANT NOTE: Wreckers would like to know up front if any extra equipment is likely to be necessary. It's much easier to bring something and not use it than it is to decide too late that it's needed.

➡ Lesson learned: Contact HERO supervisor to help clear roadway. On-scene communication is crucial.

6. Incident #129 (1718243): 07/27/2010 I-285 Northbound North of Northlake Parkway, S&W

TRIP Activation Time	Incentive Payout	Roadway Clearance Time	Incident Clearance Time
15:50	\$2500	48	48

- 🚚 Accident involved two automobiles and one TT.
- 🚚 A different, non-TRIP wrecker service was on scene, but they couldn't fix the problem.
- 🚚 Roosevelt Smith was the HERO Supervisor, but he initially didn't know a TT was involved. Once he arrived on scene and assessed the situation, he activated TRIP.

➡ Lesson learned: Make certain the HERO supervisor knows when a TT is involved in an incident. Reach out to DeKalb County to make sure they know about TRIP.

7. Incident #130 (1718438): 07/28/2010 I-75 Northbound entry ramp form Jonesboro Rd. (M221), New Image

TRIP Activation Time	Incentive Payout	Roadway Clearance Time	Incident Clearance Time
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10:29	\$2500	50	374
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- 🚒 A TT overturned on the ramp to I-75 NB.
- 🚒 Henry County called a different wrecker service (Swanson), who damaged the TT. Ultimately, Gary Millsaps spoke to Henry County PD on the phone to tell them about TRIP.
- 🚒 New Image couldn't move the TT because of the damage Swanson inflicted, so they up-righted it and moved it to the shoulder.

8. Incident #131 (1719819): 08/03/2010 I-285 Northbound South of Camp Creek Pkwy, Southside Wrecker

TRIP Activation Time	Incentive Payout	Roadway Clearance Time	Incident Clearance Time
15:23	\$2500	57	69

- 🚒 TT with two trailers was in an incident with passenger vehicles.
- 🚒 One trailer was marked "flammable," and the other was overturned and leaking red fluid, which turned out to be food coloring. Fire department had to give the green light.
- 🚒 East Point PD called a different towing company, SuperQuick, to pick up the TT.
- 🚒 Roosevelt Smith explained TRIP to SuperQuick, who was then allowed to tow away the passenger vehicles.
- 🚒 **IMPORTANT NOTE:** TRIP responders should never go into a trailer to check on cargo. That is the Fire Department's responsibility.

September 2010

Welcome and Introductions

Gary Millsaps welcomed everyone to the meeting.

TRIP Managers Meeting Update and Announcements

- TRIP Level II Supervisor training will be offered on October 30 – 31. Details will be available by email and through the TIME website (www.timetaskforce.com).
- A TRIP video is currently being developed by the Managers. A video script has been finalized and now there is research being conducted to find a suitable video production company. If anyone has any TRIP photos or videos that they would like to include, please send them to Christine Simonton (c.simonton@delcan.com) or Carey Garrett (c.garrett@delcan.com).
- The ITS Georgia News section of the August/September 2010 issue of *The Georgia Engineer* magazine featured a TRIP article written by Christine entitled "Getting Rid of Big Traffic Headaches."

Florida's TIME4Safety Module 5

- The group watched Module 5 of the TIME4Safety DVD, which discussed advanced warning, stopping distance, and proper vehicle placement. Everyone in attendance received 30 minutes of on-going training (as long as they signed the sign-in sheet).
- Gary reminded everyone to use the white skip lines to judge distance at an incident scene. Skip lines are 10 feet long, and the distance between them is 30 feet. In summary the distance between the beginning of one skip line to the beginning of the next skip line is 40 feet.

Re-review TRIP Incidents from Last Meeting

The following two incidents required invoice signatures:


Incident #128 (1716090): 07/17/2010 I-85 Southbound at Pleasantdale Rd., Statewide *(For Signature)

Incident #131 (1719819): 08/03/2010 I-285 Northbound South of Camp Creek Pkwy, Southside Wrecker *(For Invoice Payment and signatures)

TRIP Incident Debriefs

1. Incident #132 (1722909): 8/17/2010 I-75 Northbound at Mile Post 281, Martin's Wrecker

TRIP Activation Time	Incentive Payout	Roadway Clearance Time	Incident Clearance Time
6:42	\$3500	83	83

-  TT carrying insulation collided with a car carrier on the Allatoona Bridge; the incident took out 60 feet of guardrail and caused a lot of debris.

- 🚨 GSP activated TRIP; the trooper left the scene because he thought the scene was ready to clear.
- 🚨 A representative from EDP wanted more sand on the bridge, which added 45 minutes to the clearance time and required a start/stop TRIP time.
- 🚨 This scene was inconsistent with the incident command system: GDOT or GSP should be the incident commander (not EDP).
- 🚨 Bartow County should discuss this incident at their next TIM meeting to make sure everyone is on the same page.